

# THE SPORTSBOOK AT ARGOSY CASINO ALTON HOUSE RULES

## A. Conditions of Agreement

### 1. Introduction

- This set of House Rules govern the use of the ARGOSY CASINO ALTON (the "Operator").
- The use of this Sports Book is subject to the regulations imposed by the Illinois Gaming Board ("IGB").
- Any dispute relating in any way to the use of this Sportsbook can be made in person at a form provided by the Operator or can be emailed to Sports.Book@alton@gaming.com. The Sportsbook will investigate each such complaint and provide a response within ten (10) calendar days. For complaints that cannot be resolved to the satisfaction of the patron related to patron accounts, settlement of wagers, and/or illegal activity, copies of the complaint and operator's response, including all relevant documentation, will be provided to the IGB.
- The Operator reserves the right to make changes to the site, betting limits, payout limits and offerings.
- The Operator reserves the right to refuse any wager or delete or limit any selection(s) prior to the acceptance of the wagers.
- The Operator may update, amend, edit and supplement these House Rules at any time.
- With the exception of wagers being made through a BYOD, The use of two-way electronics communication devices while you are placing a wager is prohibited.
- Please check your ticket for accuracy as all tickets go as written after we leave the wagering counter. With the exception of voided wagers containing erroneous terms as described below, once a wager is accepted by both parties, tickets will not be altered or voided except at the discretion of the Operator and with the approval of both parties.
- The Operator is not responsible for lost, stolen, altered or unreadable tickets. For all honored lost or stolen tickets, once the rightful owner of a winning ticket has been determined, if possible, payment will be made as soon as possible. For all lost, stolen or unreadable tickets where the rightful owner cannot be immediately determined the waiting period for honored claims will be one year after the date of the event.
- Expiration of any winning ticket will be one year after the date of the event.
- Winning tickets can be redeemed at the Sportsbook during operational hours, at the casino cage during the hours the Sportsbook is closed, or via mail as described below. Winning tickets can also be redeemed for a voucher at the self-service kiosks, which can be cashed at the Sportsbook during operational hours or casino cage. Vouchers will be issued for winning ticket redemptions at the self-service kiosks. U.S. currency will be issued for winning ticket redemptions at the Sportsbook and at the casino cage. Patrons may request a full redemption of \$1,000 or greater, which will be issued in the casino cage.

Winning tickets may be mailed in for redemption to the address below. See the reverse side of the wagering ticket for mail-in collection instructions and address. If a self-addressed envelope is not included, a processing fee may be charged.

Argosy Casino Alton Sportsbook  
#1 Plaza Street  
Alton, Illinois 62002

- The following persons are prohibited from placing wagers at the Operator's Sportsbook:
  - The Operator or IGB Self-Excluded Patrons (for information regarding the IGB Voluntary Statewide Self-Exclusion Program, please contact Security or visit [www.igb.illinois.gov](http://www.igb.illinois.gov)).
  - Operator banned patron
  - Operator key person or employee, or their spouse, parent, child, or household member.
  - Anyone under the age of 21
  - Athlete, competitor, referee, official, coach, manager, medical professional or athletic trainer or employee or contractor of a team or athletic organization who has access to nonpublic information concerning an athlete or team may engage in sports wagering on an event or the performance of an individual in an event which the person is participating or otherwise has access to nonpublic or exclusive information
- Patrons can fund wagers using cash, vouchers, winning tickets or, when applicable, promotional funds.
- No reference in these House Rules to words/objects that appear in singular also applies to plural. References to gender are non-binding and to be treated for information purposes only
- Odds and prices displayed on odds sheets may change, and wagers may be accepted at other than the posted odds. Patrons are encouraged to inquire with a ticket writer as to the current price or odds offered and to also check their ticket(s) prior to leaving the window or self-service kiosk.
- Wagers are not transferable between patrons.
- Patrons can report any allegations of prohibited conduct, criminal behavior, or violations of the Act or Rules via the IGB website at [www.igb.illinois.gov](http://www.igb.illinois.gov).
- Definitions**
  - "Error" as a mistake, misprint, misinterpretation, mishearing, misreading, mistranslation, spelling mistake, technical hazard, registration error, transaction error, manifest error, force majeure and/or similar. Examples of errors include, but are not limited to:
    - bets accepted during technical problems that would otherwise not have been accepted
    - bets placed on events/offers that have already been started or decided;
    - bets on markets containing incorrect participants;
    - bets placed at odds that are materially different from those available in the general market at the time the bet was placed;
    - bets offered at odds which reflect an incorrect score situation; or,
    - odds being clearly incorrect given the chance of occurrence at the time the bet was placed.
  - "Influence Betting" is an act, prohibited by the Operator, where a Customer, or parties acting in association with a Customer, can influence the outcome of a match or an event - directly or indirectly
  - "Syndicate Betting" is an act, prohibited by the Operator, where Customers act together to place a series of bets on the same event or competition. Where there is evidence of Customers acting together in this manner the Operator reserves the right to make the relevant bets void and/or withhold payment of returns pending the outcome of subsequent investigations.

### 3. Bet Acceptance

- Unless accepted in Error, once accepted, a bet will remain valid and cannot be withdrawn. It is the responsibility of the Customer to ensure details of the bets placed are correct. Under no circumstance the Operator will accept any responsibility for any mistakes (perceived and actual), deriving from either Errors or any other reason, such as but not limited to, incorrect listing of the odds/betting options.
- No winning wager will be paid without the customer copy of the wagering ticket, except for lost, stolen or unreadable tickets which will be honored as stated below.
- The Operator is not responsible for lost, stolen, altered or unreadable tickets. For all honored lost or stolen tickets, once the rightful owner of a winning ticket has been determined, if possible, payment will be made as soon as possible. For all lost, stolen or unreadable tickets where the rightful owner cannot be immediately determined the waiting period for honored claims will be one year after the date of the event.
- Should a dispute arise about the acceptance (or lack thereof) of any transaction, the transaction log database will be the ultimate authority in deciding such matters.

### 4. Betting and Payout Limitations

- The Operator reserves the right to limit the net payout (the payout after the stake has been deducted) on any bet or combination of bets by one Customer by reducing the amount the Customer is permitted to place on the wager. This limit may be lower depending on the specific sport, league and type of bet offer. For further information it is recommended to consult the Sport Specific Limits in the House Rules.
- All bet selections are subject to pre-imposed limits set solely at the Operator's discretion which may be lower than the limits mentioned in these House Rules. Should this limit be reached, the Customer has the right to ask for it to be exceeded by means of a request effected through the Operator's Sports Book. The Operator reserves the right to accept (fully or partially) or reject the said request without any prior notice and further explanation.
- The Operator reserves the right to decline, solely at its own discretion, all, or part of, any bet requested. This includes the possibility that a "System bet" as defined herein is not accepted in full, either in terms of stakes or combinations included in said "System bet".
- All bets placed through any the Operator's Sports Book, also including bets requesting manual approval, may be subject to a time delay prior to acceptance, the length of which may vary. Such delay is to be determined by the Operator at its sole discretion.
- The Operator reserves the right to withhold payment and/or to declare bets void on an event (or series of events), if there is sufficient evidence that any of the following has occurred:
  - a. integrity of the event has been called into question;
  - b. the price(s) or pool has been manipulated;
  - c. Match rigging has taken place, or the match is under investigation for such.Evidence of the above may be based on the size, volume or pattern of bets placed with the Operator across any or all of its betting channels, as well as information received from other betting providers or officially recognized organizations.
- All odds offered are subject to variation. Such fluctuation is determined solely at the Operator's discretion. Bets are accepted only at the odds available in the betting grid at the time the bet was accepted by the Operator, irrespective of any other claim or previous publication present on the website or any other media detailing otherwise.
- All payout calculations when settling bets will be done based on Decimal odds, irrespective of any other format displayed/chosen at time of bet placement.

### 5. Cancellation (Voiding) of Bets

- A bet can be declared void, and will be, in that event, settled with the odds of 1.00.
- A bet made as an accumulative bet shall remain valid with recalculated odds notwithstanding a match or an event which is part of the accumulative bet being void.
- The Operator reserves the right, at its own discretion, to declare a bet void, totally or partly, if it is obvious that any of the following circumstances have occurred:
  - a. Bets have been offered, placed and/or accepted at an Error;
  - b. Bets placed while the website was encountering technical problems; that would otherwise not have been accepted;
  - c. Influence Betting;
  - d. Syndicate Betting;
  - e. A result has been affected by criminal actions - directly or indirectly;
  - f. A public announcement has occurred in relation to the bet which alters significantly the odds;
  - g. The bet was placed by a patron prohibited from wagering at Operator's Sports Book.
- In lieu of voiding a bet made in Error, Operator may at its own discretion remedy the odds to a fair market price which would have been available at the time the wager was placed. Such a remedy may be applied during or after an event.
- A bet made as an accumulative bet shall never include two or more offers the outcomes of which might turn out to be related (e.g. Team X to become champions and Player Y to be Top Goal Scorer in the same league). Although the Operator takes all necessary steps to prevent such possibilities, in the eventuality that this would happen, the Operator reserves the right, solely at its own discretion, to declare void all parts of the accumulative bet which include the correlated outcomes.
- Bets can be voided regardless of whether the event has been settled or not.
- Furthermore, all bets placed (and/or accepted) in the following circumstances will be declared void:
  - a. Pre-match betting
    - i. Betting effected after the event has started;
    - ii. Betting effected after a related event was underway and where conditions could have been altered in a direct and indisputable way.
  - b. Live Betting
    - i. Betting effected at incorrect price due to delayed or failing 'Live' coverage;
    - ii. Betting effected on particular offers after these have occurred, or else after an event which could normally be deemed as leading to the outcome has happened or is happening (e.g. bets placed on offers such as Total Goals Scored or Next Goal while a penalty is being taken, or has been awarded);
    - iii. Betting effected on odds which represented a different score than the actual.

### 6. Disclaimers and Priority

- The Operator reserves the right, at its own discretion, to adjust a payout credited to a Customer if it is obvious that the Payout has been made in Error.
- Any complaints/disagreements towards settlement of any bet offer, should reach the Operator within 7 days of the initial settlement to require a full investigation. All other complaints will only be considered if indisputable evidence of an inaccurate settlement is presented by the Customer.
- The Operator reserves the right to suspend access to the Sports Book until it completes any investigations it deems necessary.
- These rules are applicable to the Operator's Sports Book, and may be supplemented with other Rules. In the event of ambiguity, priority should be considered in the following order:
  - a) Rules and conditions published in conjunction with an offer and/or campaign;
  - b) Should these be inconclusive, reference will be made to the General Sports Book Rules, unless Sport-Specific Rules declare otherwise.
- In cases where it deems that these Rules are inconclusive, the Operator reserves the right, according to its own discretion, to settle offers on an individual basis on the basis of equity, attaining itself to generally accepted betting norms, customs and definitions.
- Adaptations into other languages of these House Rules, or any other text which can be associated with bet offers, are done for purely informative purposes. In all such necessary precautions have been taken to assure the most faithful rendition of these terms in the specific language, the Operator will not accept any liability for any incompatibility between the English version and any other language. Thus, in case of discrepancy between the English edition and the respective translation, the former will be deemed as binding and will be the basis upon which the offers will be settled.
- Any data provided or accessible in, or from related to the Sports Book may be used by the Customer for private, non-commercial use only and any use or attempted use of such data for commercial purposes is strictly prohibited.
- The Operator has the right to enforce a term of the contract relating to the Sports Book against any Customer.

## B. General Betting Rules

### 1. Common Terms of Reference

- Unless listed either in conjunction with the bet offer, or else in the Sport Specific rules, all bets should be considered valid for the result at the end of the "Regular Time" or "Full Time" only. "Regular Time" or "Full Time" is defined as interpreted by the official rules published by the respective governing association. For example, in football, full time is stipulated to be 90 minutes including injury time, and in ice hockey it is stipulated as the 3 x 20 minute periods. This is the governing association decide to stipulate, before the start of the event, that the said event is to be played over a different duration, this will be treated as being the official rules for the event (for example, soccer played with 2 x 40 minutes). Nonetheless, such occurrence is limited to the "regular" playing time and does not include any prolongation such as extra time or overtime, unless explicitly stated.
- "Live Betting" is where it is possible to bet on the ongoing match or event. The Operator does not acknowledge or accept any liability whatsoever if it is possible to place a bet or the Live score updates is not correct. At all times it is the Customer's responsibility to be aware of the match and the events surrounding it such as the current score, its progression, its aggression and how much time remains before the match is completed. The Operator does not accept any liability for changes to the Live Betting schedule or interruption of the Live Betting service.
- The "Participant" is an object constituting part of an event. In "Head-to-Head" and "Triple-Head" the Participant only refers to objects that are subject to the "Head-to-Head" or "Triple-Head" bet in question.
- The "Deadline (Cut-off time)" shown on any Sports Book displays is to be treated for information purposes only. The Operator reserves the right, at its own discretion, to suspend, partially or completely, the betting activity at any time where it deems necessary.
- Statistics or editorial text published at the Operator's site are to be considered as added information, but the Operator does not acknowledge or accept any liability whatsoever if the information is not correct. At all times it is the Customer's responsibility to be aware about circumstances relating to an event.
- Theoretical return in fixed odds betting to the player is given by the odds on all possible outcomes in the offer. The theoretical payback to a player on a bet offer with 3 outcomes a, b, and c can be calculated as follows:  
-Theoretical % = 1 / (1 / "odds outcome a" + 1 / "odds outcome b" + 1 / "odds outcome c") x 100

### 2. Bet Types

- "Home" (aka Moneyline) is where it is possible to bet on the (partial or definite) outcome of a game or event. The options are: "1" = Home Team/Player 1, or the participant listed to the left side of the offer; "2" = Draw/Tie, or the selection in the middle; "2+" = Away Team/Player 2, or the participant listed to the right side of the offer. In particular instances or specific competitions, the Operator might display an offer in the so-called "American" format (ie. Away Team @ Home Team), where the host team is listed following the visiting team. Irrespective of the positioning of the teams on the board/betslip, the references to "Home" and "Away" teams will always refer to the actual teams playing at home (host) and away (visitor) respectively, as determined by the official organization.
- "Correct Score" (aka Result Betting) is where it is possible to bet on the (partial or definite) exact score of a match or event.
- "Over/Under" (aka Totals) is possible to bet on the (partial or definite) amount of a predefined occurrence (e.g. goals, points, corners, rebounds, penalty minutes, etc.). Should the total amount of the listed occurrences be exactly equal to the betting line, then all bets on this offer will be declared void. Example: an offer where the betting line is 128.0 points and the match ends with the result 64-64 will be declared void.
- "Odd/Even" is where it is possible to bet on the (partial or definite) amount of a predefined occurrence (e.g. goals, points, corners, rebounds, penalty minutes, etc.). "Odd" is 1,3,5, etc. "Even" is 0,2,4, etc.
- "Head-to-Head" and/or "Triple-Head" is a competition between two or three participants/outcomes, originating from either an officially organized event, or else, as virtually defined by the Operator.
- "Half Time/Full Time" is where it is possible to bet simultaneously on two (partial or definite) outcomes of a match or event. The options are: "1, 2" and "2 with "1", "3" and "2" as defined in <Section B, Para 2.1 >
- "Period betting" is where it is possible to bet on the outcome of each separate period within a match/event. E.g. If the period starts in an ice hockey match are 2:0 / 0:1 / 1-1, the winning outcome is 1/2/X. The bet is void if the regular time of the match is played in a different time format than those listed in the bet (ie. either two or three periods).
- "Draw No Bet" is where it is possible to bet on either "1" or "2" as defined in <Section B, Para 2.1 >. It is also common practice to refer to "Draw No Bet" in cases where no draw odds are offered. Should the specific match contain no winner (e.g. match ends in a draw), or the particular occurrence not happen (e.g. First Goal, Draw No Bet and match ends 0:0) the stakes will be refunded.
- "Handicap" (aka Spread) is where it is possible to bet on whether the chosen outcome will be victorious once the listed handicap is added/subtracted (as applicable) to the match/period/total score and the bet refers to. In those circumstances where the result after the adjustment of the handicap lies in exactly equal to the betting line, then all bets on this offer will be declared void. Example: a bet on -3.0 goals will be declared void if the team chosen wins the match by exactly 3 goals difference (3-0-4, 5-2, etc.). Any reference in this section to the term "margin" is intended to be understood as the outcome emergents scored before the bet. The bet was placed and accepted. Any bet offer with these characteristics will be clearly displayed on site and highlighted in the punter's Bet History with the score at the time of bet placement. There are 3 different "handicap betting" formats:
  - 2-way Handicap: Team A (+1.5) vs Team B (-1.5) Example:
    - Team A is given a -1.5 goal handicap in the match. For the bet to be won, Team A must win the match with a margin equal or bigger than the listed handicap (ie. 2 goals or more).
    - Team B is given a +1.5 goal advantage in the match. For the bet to be won, Team B must either win the match, match finish in a draw or not lose with a margin equal or bigger than their listed advantage (ie. lose with a 1 goal margin).
  - 3-way Handicap: Team A (-2) Draw (Exactly 2) Team B (+2) Example:
    - Team A is given a 2 goal handicap in the match. For the bet to be won, Team A must win the match with a bigger margin than the listed handicap (ie. 3 goals or more).
    - Draw would be the victorious outcome should the match end up with exactly the listed margin (ie. match ends with results such as 2-0, 3-1 and 4-0).
    - Team B is given a 2 goal advantage in the match. For the bet to be won, Team B must either win the match, match finish in a draw or not lose with a margin equal or bigger than their listed advantage (ie. lose with only a 1 goal margin).
  - Asian Handicap: Team A (-1.75) vs Team B (+1.75) Example:
    - Team A is given a -1.75 goal handicap in the match. This means that the stake is divided into 2 equal bets and placed on the outcomes -1.5 and -2.0. For the bet to be fully paid out at the listed odds, Team A must win the match with a bigger margin than both of their listed handicaps (ie. 2 goals or more margin). In the eventuality that Team A wins with only a 2 goal margin, the bet will be considered as partially won with a full payout on the -1.5 part of the bet and a refund on the -2.0 side since the outcome on that part of the bet would be considered a "tie". Should the match produce any other outcome, including a Team A victory with only 1 goal of margin, the whole stake would be lost.
    - Team B is given a +1.75 goal advantage in the match. This means that the stake is divided into 2 equal bets and placed on the outcomes +1.5 and +2.0. For the bet to be fully paid out at the listed odds, Team B must either win the match, match finish in a draw or not lose with a margin equal or bigger than any of their listed advantages (ie. lose with only a 1 goal margin). In the eventuality that Team B loses with exactly a 2 goal margin, the bet will be considered as partially lost with a refund on the -2.0 part of the bet and a loss on the +1.5 part of the bet. Should the match produce any other outcome which results in a defeat of Team B with a margin of 3 or more goals, the whole stake would be lost.
- "Double Chance" is where it is possible to bet simultaneously on two (partial or definite) outcomes of a match or event. The options are: "1, 2" and "2 with "1", "3" and "2" as defined in <Section B, Para 2.1 >
- "Overtime" or "Place" betting is where it is possible to choose from a list of alternatives and bet on the eventuality that a participant wins or places within a specified position in the classification of the listed event/competition. Should two or more partici pants share finishing positions, the settlement will based as per the definition in <Section B, Para 5.1-4>
- An "Each Way" bet (aka EW) refers to a bet where the chosen selection must either Win or Place place within the payout terms. The bet is divided in two parts (the "Win" part and the "Place" part) of an equal stake. Settlement of such bets will take into account the applicable rules governing the "Win" and "Place" bets, namely the Sport-specific rules as well as <Section B, Para 5, Clause 11>
- "Goal minutes" is where it is possible to bet on the sum of the minutes when the goals have been scored. When settling such bets, goals scored in injury time of both halves are to be considered as having been scored in the 45th minute in case the goal was scored in the first half injury time and the 90th minute in case the goal was scored in the second half injury time. Own goals will not count towards the settlement of individual player's goal minutes.
- From time to time the Operator might decide to publish offerings referring either to the single performance of a participant/team, or offerings which combine the potential outcomes of 2 or more teams/participants (aka Parlays (ex. Enhanced multiples)), at higher odds than those normally available. The Operator reserves the right to withdraw such offers, edit the respective odds and effect any further changes through the Operator might deem necessary at its sole discretion.

- Settlement of these offers will be based on the following criteria:
  - Unless specifically stated the bets refer to the next official match/event/round (as applicable) that the listed participants/teams are scheduled to take part in.
  - All relative events must be completed within the same day/session (as applicable) as listed in conjunction with the offer. Should this not be the case, stakes placed on the offer will be fully refunded except for those offers the outcomes of which has been decided prior to the abandonment and could not possibly be changed regardless of future events, which will be settled according to the decided outcome.
  - Results for these offers will only take into account occurrences deriving from the actual play. Results attributable to walk-overs as well as other decisions as specified in clauses 2.3 and 4 of <Section B, Para 5> will not be taken into consideration.
  - All considerations related to the bet must be fully and unquestionably complied with for the bet to be deemed as winning, regardless of any possible conflict with the Sport-Specific rules or with any potential interpretation based on previous or current presentation of offers related to events in that particular sport and the way these are normally presented in the Operator Sports Book. Bets will be settled as void should it still be impossible to determine a winning outcome.
- While any necessary precaution has been taken by the Operator to ensure a superior user experience, it is to be understood that markets might fluctuate in such a way that at any given point in time these do not present an enhanced value comparable to related bet offers currently present on site.

- "Teaser" allows the user the possibility to allocate the same pre-set amount of points to all outcomes present in a parlay (combination) containing Spreads (Handicaps), Totals (Over/Unders) or a combination of both. Example: User combines NFL Team X +6.5 points in a parlay with Over 41 points in the NFL game between Team Y and Team Z. By choosing the "Teaser" Football 6 points "option, the lines and odds get recalculated into a parlay featuring Team X +12.5 points (previously +6.5), combined with Over 35 points (previously Over 41). Should any part of a "Teaser" bet be settled as void (push), that particular selection will be excluded from the parlay and the computation of odds/payout will be re-adjusted accordingly.

### 3. Betting Steps

- Fantasy/Virtual "Matches" or "Head to Heads" are implicit match-ups where the performances of two or more participants/teams which are not directly confronting each other in the same match/event/round are compared. Settlement will be based on the number of times each participant records a predefined occurrence (e.g. goals) in the respective match. The following criteria will be used to determine the settlement of these type of offerings:
  - a. Unless specifically stated the bets refer to the next official match/event/round (as applicable) that the listed participants/teams are scheduled to take part in.
  - b. All relative matches/events must be completed on the same day/session which the match/event/round is scheduled to be completed for both to stand, except for those offers the outcomes of which has been decided prior to the abandonment and could not possibly be changed regardless of future events, which will be settled according to the decided outcome.
  - c. Results for these offers will only take into account occurrences deriving from the actual play. Results attributable to walk-overs as well as other decisions as specified in clauses 2.3 and 4 of <Section B, Para 5> will not be taken into consideration.
  - d. Should the aforementioned criteria be inconclusive in determining the outcome for these offers, the following criteria will be progressively referenced in order to settle the offering:
    - i. applicable Sport-specific rules as listed in <Section C>
    - ii. Result Settlement rules as listed in <Section B, Para 5>
  - e. Bets will be settled as void should it still be impossible to determine a winning outcome.
- "Grand Salami" is where it is possible to bet on the total number of listed occurrences (Example: Total Goals, Total Runs) happening in a collection of matches/events on a specified round/day/match day. All relative matches/events must be completed for bets to stand except for those outcomes of which has been decided prior to the abandonment and could not possibly be changed regardless of future events, which will be settled according to the decided outcome.
- Over/Under bets on classification of participants in performances/events must be interpreted as follows: "Over" means a worse or lower position while "Under" means a better or higher position. Example: A bet on a player's classification in a tournament with an Over/Under line 2.5 will be settled as Under if the player classifies first or second. All other placements will be settled as Over.
- Bets on "Quarter / Half / Period X" refer to the result/score achieved in the relevant timeframe and does not include any other points/goals/events tallied from other parts of the event/match. Bets will be voided if the match is played in any other format but the one stipulated in the offer.
- Bets on "Result at end of Quarter / Half / Period X" refer to the result of the match/event after termination of the stipulated timeframe and will take into account all other points/goals/events tallied from previous parts of the event/match.
- Bets on "Race to X Points / Race to X Goals..." and similar offers refer to the team/participant reaching the earliest the particular tally of points/goals/teams. If the offer lists a timeframe (or any other period restriction) it will, not include any other points/goals/events tallied from other parts of the event/match which are not related to the mentioned timeframe. Should the listed score not be reached within the stipulated timeframe (if any), all bets will be declared void, unless otherwise stated.
- Bets on "Winner of Point X / Scorer of Goal X" and similar offers refer to the team/participant scoring/winning the listed occurrence. For the settlement of these offers, no reference to events happening prior to the listed occurrence will be taken into consideration. Should the listed event not be necessary, the second digit after the stipulated timeframe (if any) will be settled as "YES" if the listed player's team must be declared winner of that particular match (in case of one match) or progressing to the next round/winning the competition. Goals scored in Regular Time and Extra Time count but not Penalty Shoot outs.
- Bets on events which feature a sequence of episodes that could happen in a match (e.g. "What will happen first to the player in a match" with options "Score a goal, Get a Yellow/Red Card, Be Substituted) will be settled as void should none of the listed events/outcomes occur.
- Settlement of "Transfer bets" will also take into account players signed by the club on loan deals.
- Bets referring to Managerial roles (as applicable) where the individual manager who steps down/is removed from the position for any reason. Bets are valid even in cases where a joint responsible (if any) leaves their position and will be settled accordingly. In case that no more changes are happening between the time the bet is placed and the last league fixture (excluding play-offs, play-outs, post season, etc.) the bets placed after the last Managerial change (if any) will be void, unless a suitable option has been offered for betting.
- Offers referring to which team/participant will achieve a particular accomplishment against another team/participant (E.g. Next team to beat Team X) as well as offers which refer to the classification on a certain date, will stand and be settled regardless of any eventual fixture changes and number of games/rounds played.
- Settlement of offers referring to a particular accomplishment against other team(s)/participant(s) (E.g. Team to score first in Matchday X) will be based upon the timeframe in the respective match in which the feat has been accomplished. Example: Team A plays on Saturday and score their first goal in the 43rd minute while Team B plays on Sunday and score their first goal after 5 minutes, then Team B will be settled as winner.
- Bets referring to "Best of the game" or similar: will consider only outcomes and occurrences obtained from the time of bet placement until the end of the listed timeframe, thus disregarding any occurrences registered before the time the bet was placed and accepted.
- Bets on specific timeframes/intervals (example: Game result between 80:00-89:59), will consider only outcomes and occurrences accumulated during the specified timeframe/interval. Settlement will not take into account any other points/goals/events tallied from other parts of the event/game/round after the specified timeframe/interval, including stoppage/injury time, unless specified.

### 4. System Bets

- In Pre-match betting, it is possible to combine up to twelve (12) different offers on a single coupon.
- In Live Betting it is possible to combine up to twelve (12) different offers on a single coupon as an accumulator bet. All selected matches/offers in an accumulator must be included in the coupon and no other multiple options (Example: singles, doubles, etc.) which exclude 1 or more matches/offers are available.
- The Operator reserves the right to limit the amount of combinations due to what is known as outcome dependency, as defined in <Section A, Para 5.4> and also other factors, solely at its own discretion.
- It is possible to include one or several matches as "backers" which means that the selected matches/events will be included in all coupons.
- For display purposes, when referring after the decimal point of the odds is shown as rounded up in the Customer's bet history to the nearest decimal number. The payout will however be effected based on the actual odds multiplied by the stake, disregarding the aforementioned rounding.

### 5. Result Settlement

- When settling results the Operator will do its utmost to attain itself to information obtained first hand (during or exactly after the event has been concluded), through TV transmissions, streaming (Web-based and through other sources) as well as official sites. Should this information be omitted from first hand viewing and/or official sources and/or there is an obvious Error in the information included in the sources above, the settlement of the bet will be based on other public sources.
- Settlement of bets will not include any changes deriving from and/or attributable to, but not limited to, disqualifications, penalties, protests, суд judge results and/or successive changes to the official result after the event has been completed and a result has been announced, even prior to the start of the event, and a result is issued through a decision by the association that particular occurrence, and a result is issued through a decision by the association that particular occurrence (e.g. the corner being kicked). In such instances, should the occurrence be only awarded and not taken, it will not be considered for settlement purposes.
- All bet offers related to matches/events which do not take place at all or are awarded a result through a walk-over decision will be declared void.
- In case of an abandoned event, all bet offers that have been decided prior to the abandonment and could not possibly be changed regardless of future events, will be settled according to the decided outcome. Should the abandoned event not resume within 12 hours of its start time, all pending offers related to the event will be settled as void.
- In case an event is abandoned and is scheduled to restart from the beginning, all bets placed before the initial game which could not be settled through the outcomes deriving from the play prior to abandonment, will be declared void regardless of whether or when the game is continued.
- Any event which does not start within 12 hours from the kick-off time as first issued by the governing association will be declared void. This includes cases like games which are postponed due to bad weather, crowd trouble or similar scenarios. Exception to this are cases of events whose starting times had not been officially defined by the governing association at time of bet placement, or those which are moved due to scheduling conflicts/TV broadcasts but are to be played within the same game day (where applicable). In such cases bets will remain valid granted that the listed event is the next official commitment from that particular tournament/league/competition scheduled for all participants in the offer.
- In cases of events which have not been completed before their normal conclusion, and a result is issued through a decision by the association that particular occurrence, and a result is issued through a decision by the association that particular occurrence (e.g. the corner being kicked). In such instances, should the occurrence be only awarded and not taken, it will not be considered for settlement purposes.
- Any changes effected after this date, or else referring to bets which have already been settled based on events happening during the event/competition will not be considered.
- Occurrences which have not been sanctioned and/or acknowledged by the match/event officials (e.g. disallowed goals) will not be taken into account towards the settlement of the bet. As a general rule, and unless the offer specifies otherwise, the Operator will settle offers based on the exact time that the flow of play was interrupted/resumed (as applicable) by the occurrence in question (e.g. ball went out of play for a throw-in/goal kick or crosses the line for a goal). Bets referring to the accumulation of a particular occurrence (e.g. Total Corners) and/or the sequence of a particular action, will require said occurrence to actually take place during the time interval specified (e.g. the corner being kicked). In such instances, should the occurrence be only awarded and not taken, it will not be considered for settlement purposes.
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